

Visa Platinum Concierge Services

Toll-free hotline telephone numbers and language capabilities

Toll-free for calls from local land lines and local SIM mobile phones. Otherwise connection charges may apply.

Country/Language	Cantonese 廣東話	English	Japanese 日本語	Korean 한국어	Malay / Bahasa Melayu	Mandarin 普通话	Thai ภาษาไทย
Australia	1800 555 652	1800 639 607	1800 555 649	1800 555 651	-	1800 555 647	1800 555 653
Austria	-	0800 293 083	0800 281 689	-	-	-	-
Belgium	-	0800 78 464	0800 71 029	-	-	-	-
Brunei	-	Access code 800 1111, followed by 866 765 9643	-	-	Access code 800 1111, followed by 866 775 3708	-	-
Canada	-	1866 639 1910	1866 795 7712	-	-	-	-
Cambodia	-	1800 209 684	-	-	-	1800 209 9685	-
China	400 881 1246	400 881 1247	400881 1249	400 881 1255	-	400 881 1401	400 881 1457
China (North)	108 007 44087	108 007 740083	108 007 440085	108 007 440086	-	108 007 440026	108 007 440088
China (South)	108 004 40087	108 004 400083	108 004 400085	108 004 400086	-	108 004 400026	108 004 400088
Denmark	-	808 83 413	808 84 348	-	-	-	-
France	-	0800 908 852	0800 919 553	-	-	-	-
Germany	-	0800 182 2809	0800 182 2148	-	-	-	-
Greece	-	00800 4412 1091	00800 4412 1222	-	-	-	-
Hong Kong	800 900 781	800 901 869	800 901 872	800 901 873	800 901 874	800 901 870	800 901 875
Hungary	-	068 001 4351	068 001 4855	-	-	-	-
India	Access code 000 117, followed by 866 670 0976	Access code 000 117, followed by 866 765 9643	Access code 000 117, followed by 866 670 0974	Access code 000 117, followed by 866 670 0975	-	Access code 000 117, followed by 866 670 0943	Access code 000 117, followed by 866 670 0977
Indonesia	001 803 441 239	001 803 441 568	001 803 441 235	001 803 441 238	001 803 441 242	001 803 441 226	001 803 441 243
Italy	-	800 781 767	800 784 252	-	-	-	-
Japan	00531 44 0028	00531 44 0023	006633 800554	00531 44 0025	-	00531 44 0024	00531 44 0027
Japan SMCC in Japan	-	-	120 977 744	-	-	-	-
Japan SMCC outside Japan	-	-	81 354 729 732	-	-	-	-
Macau	0800 455	0800 706	0800 708	0800 709	-	0800 707	0800 711
Malaysia	1800 805 574	1800 803 006	1800 805 572	1800 805 573	1800 805 575	1800 805 571	1800 805 576
Netherlands	-	0800 023 2963	0800 022 9478	-	-	-	-
New Zealand	0800 103 407	0508 600 100	0800 103 298	0800 103 406	-	0800 103 295	0800 103 412
Nigeria	-	7080601852	-	-	-	-	-

Country/Language	Cantonese 廣東話	English	Japanese 日本語	Korean 한국어	Malay / Bahasa Melayu	Mandarin 普通话	Thai ภาษาไทย
Philippines (PLDT)	1800 1441 0082	1800 1441 0014	1800 1441 0080	1800 1441 0081	-	1800 1441 0078	1800 1441 0083
Philippines (GLOBE)	1800 8908 6594	1800 8908 6598	1800 8908 6597	1800 8908 6595	-	1800 8909 6593	1800 8908 6596
Portugal	-	800 84 4035	800 844 082	-	-	-	-
Singapore	800 448 1296	800 448 1249	800 448 1294	800 448 1295	800 448 1297	800 448 1292	800 448 1298
South Korea	080 488 0880	080 484 0880	080 487 0880	00308 440 051	-	080 485 0880	080 489 0880
Spain	-	900 94 8965	900 99 8948	-	-	-	-
Sweden	-	020 790941	0200 285 386	-	-	-	-
Switzerland	-	0800 835 270	0800 564 962	-	-	-	-
Taiwan	0080 1444 193	0080 1444 189	0080 1444 191	0080 1444 192	-	0080 1444 124	0080 1444 194
Thailand	001 800 441 1268	001 800 441 1248	001 800 441 1259	001 800 441 1260	-	001 800 441 1252	001 800 441 3327
United Kingdom	-	0800 169 5187	0800 587 0552	-	-	-	-
United States of America	1866 670 0976	1866 765 9643	1866 670 0974	1866 670 0975	-	1866 670 0943	1866 670 0977
Vietnam	-	1201 1169	-	-	-	-	-

Collect call hotline telephone number: Call 1-773-360-5319 through an international call operator. Local connection charges may apply.